



ACCOUNT NUMBER 0097 8846 6829 6
 SERVICE FOR
 NOEL A MATEO
 1304 VIA ISIDRO
 OCEANSIDE, CA 92056

DATE MAILED Mar 28, 2024
 sdge.com

If your vehicle hits a power pole or electrical equipment, remain inside the vehicle and call 9-1-1. The ground around your vehicle may be energized.

Find out if you qualify for bill discounts, payment plans, debt relief and more at sdge.com/assistance.

Financial assistance to help eligible low income customers reduce outstanding account balances is available through SDG&E's new Arrearage Management Payment (AMP) plan. To see if you qualify and for Terms & Conditions, visit www.sdge.com/AMP or call us at 1-800-411-7343.

Account Summary

Previous Balance			\$201.19
Payment Received	3/18/24	THANK YOU	- 201.19
Current Charges			+ 211.00
Total Amount Due			\$211.00

Summary of Current Charges

(See page 2 for details)

	Billing Period	Usage	Amount(\$)
Gas	Feb 27, 2024 - Mar 26, 2024	8 Therms	16.87
Electric	Feb 27, 2024 - Mar 26, 2024	472 kWh	194.13
Total Charges this Month			\$211.00

Regulatory Notices

- All customers are required to pay a Competition Transition Charge as part of the charges above, including those who choose an electric service provider other than SDG&E.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)
 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



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 PAY ONLINE
sdge.com

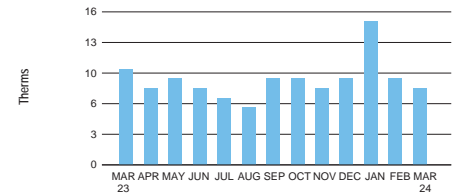
ACCOUNT NUMBER
0097 8846 6829 6

SERVICE ADDRESS: 1304 VIA ISIDRO OC 92056

NOEL A MATEO
 MARIE MATEO
 1304 VIA ISIDRO
 OCEANSIDE, CA 92056-5627

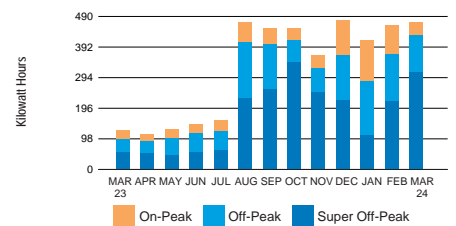
Your payment of \$211.00. will be paid by "Automatic Pay" on Apr 16, 2024.

Gas Usage History (Total therms used)



8 Therms used
0.3 Daily avg therms
0.3 Daily avg therms last month
20.0% ↓ Change in daily avg therms from last year
1.9% ↓ Change in daily avg therms from last month
29 ⌚ Days in billing cycle

Electric Usage History (Total kWh used)



472 kWh used
16.3 Daily avg kWh
14.4 Daily avg kWh last month
274.6% ↑ Change in daily avg kWh from last year
12.7% ↑ Change in daily avg kWh from last month
7.1 Max monthly demand
7.5 Max annual demand
29 ⌚ Days in billing cycle

Your payment of \$211.00. will be paid by "Automatic Pay" on Apr 16, 2024.

Please enter amount enclosed.

\$

Write account number on check and make payable to **San Diego Gas & Electric**.

SAN DIEGO GAS & ELECTRIC
 PO BOX 25111
 SANTA ANA CA 92799-5111

6 2 300009788466829000000000000000021100

Detail of Current Charges

Gas Service

Rate: GR-Residential Baseline Allowance: 22 Therms
 Meter Number: 00758955 (Next scheduled read date Apr 25, 2024) Cycle: 18

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Meter Constant	x Therm Multiplier	= Total Therms
02/27/24 - 03/26/24	29	1557	1549	8	1.000	1.033	8

GAS CHARGES

Gas Service (Details below)	8 Therms	Amount(\$)
Therms used	8	
Rate/Therm	\$1.54808	
Charge	\$12.38	= 12.38

Gas Energy Rate Change This Billing Period:
 There was a rate change on day 4 of your Billing Period. Therefore, your charges for the first 3 days were at Rate 1, and the remaining 26 days were at Rate 2.

Gas Energy Charge (Details below)	1 Therms	Amount(\$)
Therms used	1	
Rate/Therm	\$.54348	
3 of 29 Days	\$.54	= .54

Gas Energy Charge (Details below)	7 Therms	Amount(\$)
Therms used	7	
Rate/Therm	\$.44675	
26 of 29 Days	\$3.13	= 3.13

Total Gas Charges \$16.05
 (Continued on next page)

Important Phone Numbers



1-800-411-SDGE (7343) English
1-800-311-SDGE (7343) Español
1-877-889-SDGE (7343) TTY
 M-F, 7am-8pm, Sat, 7am-6pm

For emergencies and to report outages, please call 24 hours a day, 7 days a week. **1-800-611-7343**

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm. **8-1-1**

To make a payment using your credit or debit card via a third party vendor, call. **1-800-386-0067**

Payment Options \$ Please visit sdge.com/pay-my-bill for more ways to pay your bill.



Online Bill Pay:
 Register to make a secure payment now or schedule your payment at sdge.com/myaccount.



Credit/Debit:
 Pay by credit/debit card via third party vendor (fee applies) by visiting sdge.com/pay-my-bill. Click on the Bill Matrix link or call 1-800-386-0067 to make a payment.



Mobile:
 SDG&E's no-cost app for your mobile device gives you more ways to connect with us. Visit sdge.com/mobileapp to download.



In Person:
 To find the nearest location and hours of operation, visit sdge.com/locations.



Need help paying your bill?
 For payment options or to make payment arrangements, visit sdge.com/assistance or call 1-800-411-7343.



By Mail:
 Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SDG&E, PO Box 25111, Santa Ana, CA 92799-5111.

Detail of Current Charges - Continued

TAXES & FEES ON GAS CHARGES

		Amount(\$)
Public Purpose Programs	8 Therms x \$.101330	.81
State Regulatory Fee	8 Therms x \$.001000	.01
Total Taxes & Fees on Gas Charges		\$.82
Total Gas Service		\$16.87

Electric Service

Rate: Time of Use - TOU-DR1-Residential Climate Zone: Coastal
 Baseline Allowance: 267 kWh
 Billing Period: 2/27/24 - 3/26/24 Total Days: 29
 Meter Number: 05176303 (Next scheduled read date Apr 25, 2024) Cycle: 18
 Meter Constant: 1.000 Billing Voltage Level: Secondary
 Circuit: 1407 Block:268
 Total Usage: 472 (Usage based on interval data)

ELECTRIC CHARGES

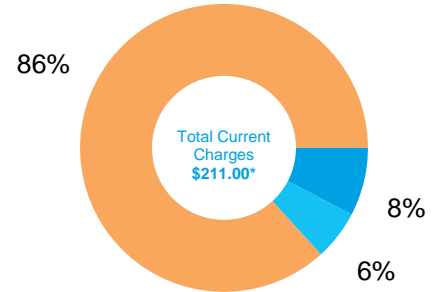
		Amount(\$)
Electricity Delivery (Details below)	66 kWh	
<i>WINTER USAGE</i>		
On-Peak	Off-Peak	Super Off-Peak
kWh used 10	31	25
Rate/kWh \$.38560	\$.38560	\$.38560
3 Days Charge \$3.86	+ \$11.95	+ \$9.64
		= 25.45
Electricity Delivery (Details below)	406 kWh	
<i>WINTER USAGE</i>		
On-Peak	Off-Peak	Super Off-Peak
kWh used 32	87	287
Rate/kWh \$.41126	\$.41126	\$.41126
26 Days Charge \$13.16	+ \$35.78	+ \$118.03
		= 166.97

Rate Change This Billing Period:
 There was a rate change on day 4 of your Billing Period. Therefore, your charges for the first 3 days were at Rate 1, and the remaining 26 days were at Rate 2.

Wildfire Fund Charge	472 kWh x \$.00561	2.65
Electricity Generation (Details below)	66 kWh	
<i>WINTER USAGE</i>		
On-Peak	Off-Peak	Super Off-Peak
kWh used 10	31	25
Rate/kWh \$.14088	\$.07913	\$.06121
3 Days Charge \$1.41	+ \$2.45	+ \$1.53
		= 5.39
Electricity Generation (Details below)	406 kWh	
<i>WINTER USAGE</i>		
On-Peak	Off-Peak	Super Off-Peak
kWh used 32	87	287
Rate/kWh \$.14115	\$.07928	\$.06133
26 Days Charge \$4.52	+ \$6.90	+ \$17.60
		= 29.02

(Continued on next page)

Breakdown of Current Charges



*Credits are not shown on the chart
 The total current charges include the following components. Definitions for these terms are shown on page 6 of your bill.

Gas Charges	
Gas Service	\$16.05
Other Charges & Credits (Gas)	
Public Purpose Programs	\$.81
Other	\$.01
Electric Charges	
Electricity Generation	\$34.41
Transmission	\$27.56
Distribution	\$76.21
Nuclear Decommissioning	\$.03
Competition Transition Charge	\$.27
Local Generation Charge	\$11.88
Total Rate Adj. Comp.	\$32.84
Other Charges & Credits (Electric)	
Public Purpose Programs	\$7.64
Wildfire Fund Charge	\$2.65
Other	\$.64
Total Current Charges	\$211.00

\$0.96 of your Electricity Generation Charge is your bundled PCIA charge.



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AMOUNT DUE
\$211.00

DATE MAILED Mar 28, 2024
sdge.com

Detail of Current Charges - Continued

Baseline Adjustment Credit	48 kWh x $-\$.09946$	-4.77
Baseline Adjustment Credit	298 kWh x $-\$.10478$	-31.22

Total Electric Charges \$193.49

TAXES & FEES ON ELECTRIC CHARGES

		Amount(\$)
Franchise Fees on Electric Energy Supplied by Others	2.65 x 1.10%	.03
State Surcharge Tax	472 kWh x $\$.000300$.14
State Regulatory Fee	472 kWh x $\$.001000$.47

Total Taxes & Fees on Electric Charges \$.64

Total Electric Service \$194.13

Total Current Charges \$211.00

Your Electricity Dashboard

Highest Usage Hour

Highest Usage Hour (Demand) this month:



7.1 kW on March 23, 2024 from 2:00am to 3:00am

Demand is the highest amount of electricity used at a given point in time.

Time of Use - Electricity

Winter	kWh
On-Peak	42
Off-Peak	118
Super Off-Peak	312
Total	472

TOU Period - Weekdays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	6:00 a.m. - 4:00 p.m.; 9:00 p.m. - midnight	6:00 a.m. - 4:00 p.m. Excluding 10:00 a.m. - 2:00 p.m. in March and April; 9:00 p.m. - midnight
Super Off-Peak	Midnight - 6:00 a.m.	Midnight - 6:00 a.m. 10:00 a.m. - 2:00 p.m. in March and April

TOU Period - Weekends and Holidays	Summer June 1 - October 31	Winter November 1 - May 31
On-Peak	4:00 p.m. - 9:00 p.m.	4:00 p.m. - 9:00 p.m.
Off-Peak	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight	2:00 p.m. - 4:00 p.m. 9:00 p.m. - midnight
Super Off-Peak	Midnight - 2:00 p.m.	Midnight - 2:00 p.m.

Definitions

Baseline Allowance - A quantity of electricity or gas allocated by the CPUC for residential customers based on a percentage of average residential consumption and varying based on type of space heating, type of water heating, season, climatic zone and number of days in the billing period.

California Climate Credit - The state charges fees to reduce carbon pollution and increase the use of cleaner energy. These fees are returned to you as a credit. Households receive the electric credit twice a year and gas credit once a year. Small businesses receive the electric credit twice a year. Visit cpuc.ca.gov/climatecredit to learn more.

City of San Diego Franchise Fee Differential - A fee charged to SDG&E by the City of San Diego for the rights to operate within city streets.

Climate Zone - The CPUC established four Climatic Zones in California, based on annual average temperatures.

Competition Transition Charge (CTC) - Through this charge, SDG&E recovers costs for power plants and longterm power contracts approved by state regulators that have been made uneconomic by the shift to competition.

Delivery - Charges for the costs of owning, operating, and maintaining the transmission and distribution facilities to deliver power to customers.

Distribution - This line reflects charges to distribute power to customers. It includes power lines, poles, transformers, repair crews and emergency services.

Electricity Generation Charge - This charge is for the electricity you use and includes charges for the energy provided by both SDG&E and DWR. Electricity from DWR is owned by DWR, not SDG&E. If you purchase electricity from another supplier or buy electricity through SDG&E using hourly pricing, this charge appears only for informational purposes and will be offset by a credit.

Franchise Fees for Electric Energy Supplied by Others - This charge pays cities for the right to have transmission and distribution equipment (such as poles and wires) on city streets. This charge collects the franchise fee on the electricity purchased for you by DWR. The franchise fee on the electricity provided to you by SDG&E is included in the SDG&E Electricity Generation Charge.

kWh (kilowatt hour) - A common unit to measure electric energy consumption. A kWh equals 1,000 watts of electric power consumed for one hour of time.

Local Generation Charge - Recovers the costs associated with generation power suppliers that the CPUC has determined should be recovered from all benefiting customers.

Maximum Annual Demand - The highest Maximum Monthly Demand for the current and prior eleven billing periods.

Maximum Monthly Demand - The maximum demand during the current billing period.

Nuclear Decommissioning - This charge pays for the retirement of nuclear power plants.

Public Purpose Programs - This charge reflects the costs of certain state-mandated programs (such as low-income and energy efficiency programs).

Power Charge Indifference Adjustment(PCIA) - The PCIA is a charge to ensure that both SDG&E customers and those who have left SDG&E service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SDG&E on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Reliability Services (RS) - The Independent System Operator

is required to ensure adequate generation to maintain electric system reliability. This means having enough generating facilities available to meet the demand for electricity at all times. The costs associated with this are passed on to SDG&E customers.

State Regulatory Fee - Charged to all utility users to pay for the California Public Utilities Commission (CPUC) operations.

State Surcharge Tax - Collected by the State of California for the conservation and development of energy resources in the state.

Therm - Unit of measurement for billing purposes, nominally 100,000 Btu.

Therm Multiplier - A therm multiplier is used to convert the heat content in natural gas (gas measured through the meter in cubic feet) into a billable unit, known as a therm. Cubic feet x therm multiplier = therms.

Total Rate Adjustment Component (TRAC) - This charge achieves legislative and CPUC subsidies such as maintaining the Commission approved tier differential between rates for usage up to 130% of baseline and usage above 130% of baseline; discounted rates for assistance programs; and elimination or modification of seasonality in rates by lowering Summer rates and increasing Winter rates.

Transmission - This charge pays for the delivery of high-voltage electricity from power plants to distribution points near your home or business. It includes the cost of high-voltage power lines and towers, as well as monitoring and control equipment.

SDG&E Policies and Notices

Electronic Check Processing - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-866-534-5152.

Rates & Rules - SDG&E's rate schedules and rules, on file and approved by the CPUC, are available on the Internet at www.sdge.com. Copies of applicable tariffs may also be obtained by calling 1-800-411-SDGE (7343) or visiting any company bill payment office.

Pay Before Date / Disconnection Policy - Your SDG&E bill is due and payable upon presentation and is past due if not paid within 19 days of the date mailed. If your payment has not been received by the "Due Date" shown on your bill, your SDG&E service is subject to disconnection, after proper notice has been provided. If your service is disconnected for non-payment, there may be additional service charges and you will be required to pay all past due SDG&E amounts before service is restored. Your SDG&E service could also be disconnected if the information provided on your application for service is false, incomplete or inaccurate. SDG&E will disconnect your services only for non-payment of those charges owed SDG&E.

If you are unable to pay your SDG&E bill in full due to a temporary financial hardship or due to a serious illness in the household, you need to call SDG&E before the expiration of this notice. Employees, including multilingual staff, are

available to assist with payment arrangements

If SDG&E fails to offer you payment arrangements, you may write to the Consumer Affairs Branch of the California Public Utilities Commission (CPUC), State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, email: consumer-affairs@cpuc.ca.gov, prior to disconnection of your SDG&E service. The Consumer Affairs Branch will review the complaint and issue its proposed resolution to you and SDG&E. If you are not satisfied, you may appeal the proposed resolution by filing a formal complaint. A more detailed explanation of disconnection policies, including your rights as an SDG&E customer, may be obtained by calling 1-800-411-SDGE (7343), or e-mail: info@sdge.com.

Disputed Bills / Service Complaints - If you believe there is an error on your bill or have a question about your service, please call SDG&E customer support at 1-800-411-SDGE (7343). If you are not satisfied with SDG&E's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, phone: 1-800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

California Relay Service Phone Numbers:

Type of Call	Toll-Free Number
TTY/VCO/HCO to Voice	1-800-735-2929 English 1-800-855-3000 Spanish
Voice to TTY/VCO/HCO	1-800-735-2922 English 1-800-855-3000 Spanish
Speech to Speech	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Re-Establishment of Credit / Deposit - If you pay your SDG&E bill after the expiration date of a past due notice, you may be required to re-establish your credit by paying a deposit.

Large Font Bill - You can sign-up to receive a large font bill by calling SDG&E at 1-800-411-SDGE (7343).